



BIO

Debra H. Duke MHA

Accomplished IT Operational Leader

Debra is a Senior Executive Leader and Healthcare Consultant with SG&A Services LLC Consulting group serving as a Trusted Advisor in Healthcare IT and Medical Informatics. She has served in multiple roles leading enterprise service line operations in academic and not-for-profit organizations. She has led new IT system selection, upgrades and replacement projects which include department operational assessments, vendor selection, implementation and adoption coaching.

Debra's vast experience in clinical operations, program development, strategic planning and relationship building within teams has resulted in a collegial approach to any process improvement initiative. Her background as a Lean Leader utilizing lean tools in Medical Informatics assures physicians and staff are involved at every level in system selection and implementation.

Debra also has a passion for the patient experience and brings this into the Medical Informatics component of providing patient care. Her facilities she has led have been the focus in several articles in The Wall Street Journal, Health Imaging Magazine, Imaging Economics, and Healthcare Architectural Design magazine. Her facilities have received HealthStream patient satisfaction awards in the top percentile.

Debra has an MHA from University of St. Francis, Chicago Ill. and a Bachelor of Medical Science from Emory University in Atlanta, Ga. She currently is a member and mentor for ACHE, AHRA, SIIMS and Good Shepard Clinic Board Member and a Rotarian in her community. She maintains her CRA (Certified Radiology Administrator) and ARRT credential in Radiology. She was a grant recipient for the AHRA to study and write an article on Reducing Dose to the CT patient. Her facilities were also awarded “The Best Imaging Facility” by Imaging Economics.

Debra enjoys tennis, travel, Ole Miss football, mentoring young adults and spending time with family.